

Tracey Crouch MP
House of Commons
London
SW1A 0AA

23 July 2020

Dear Tracey

Thank you for you and your colleagues' letter regarding flexible ticketing on Southeastern.

We are acutely aware that many people's travel patterns are likely to be transformed as a result of the Covid-19 outbreak. It is our ambition to ensure that the fares we offer are structured in a way which enables commuters to get value for money if they decide to work flexibly in the future.

As with all other train operating companies, Southeastern is operating under an Emergency Measures Agreement with the Department for Transport which means that decisions over ticketing and fares are subject to DfT approval.

The Department for Transport recently tasked the whole industry through the Rail Delivery Group to compile proposals for flexible ticketing that meets the needs of customers who do not need to travel five days a week.

Last week, in conjunction with other train operators, we submitted proposals for a flexible ticketing solution through the Rail Delivery Group for the Department's consideration. The progression of these proposals and timescales for implementation are subject to review and authorisation by DfT under our Emergency Measures Agreement.

I look forward to sharing further details with you and other stakeholders on our network once agreement is reached with the DfT.

Yours sincerely



David Statham
Managing Director
Southeastern